

F. No. 29-01/2023-Estt./RTI
Government of India
Ministry of Agriculture & Farmers Welfare
Department of Agriculture & Farmers Welfare
Directorate of Extension

Krishi Vistar Bhavan
IASRI Campus, Pusa
New Delhi -110 012
Dated the 19 December, 2023

To,

Sh. Anil Kumar
H.No.134, Opp. To Take n Go Bakery
HUDA Complex, Kothapet, Hyderabad-500035
Email : sureshbhukua30192@gmail.com

Subject:- Supply of Information under RTI Act, 2005 – Application received from Sh. Anil Kumar, Telangana vide Registration No.DOEXT/R/E/23/00025 dated 27-11-2023– reg.

Sir,

I am to refer to your RTI application dated 27-11-2023 seeking information on the subject cited above under the RTI Act, 2005. So far as the Directorate of Extension is concerned, the requisite information is given as under:

S.No	Information Sought	Reply
1.	Did you have control on Kisan Call Centre FTA Selection as RFP, 2023? What is course of action against company for wrong selection or wrong method to suffer FTA?	The information sought by the applicant are in the form of questions. As per RTI Act, 2005, answers cannot be provided on questions like, What, When, Where, Why, If, Is, How, Did, Do etc. Only available information can be provided under RTI Act, 2005.
2.	Did all KCC locations have minimum requirements properly ? What is the role of ministry in this aspect?	
3.	Why sometimes calls had not connected to Kisan toll free number 18001801551?	
4.	As per RFP 2023 when we expect chatbot, social media and conference with scientist for our farm related queries ?	
5.	If ministry find any wrong information about contract related documents? What is the course of action of ministry?	
6.	Is all KCC locations have proper manpower and all requirement as per RFP 2023?	
7.	What is mechanism for resolving KCC related queries ? Please provide proper communication details ?	
8.	Is ministry visit all KCC locations for checking minimum requirements ? Provide scheduled visits to KCC locations?	

2. It is to mention that the First Appeal, if any, against the reply of CPIO may be made to the First Appellate Authority within 30 days of receipt of this reply. The particulars of the First Appellate Authority are as follows:-

Dr. Shailesh Kumar Mishra, Director (Extn),
Directorate of Extension,
Department of Agriculture & Farmers Welfare,
Ministry of Agriculture & Farmers Welfare,
Room No. 204, Krishi Vistar Sadan,
Pusa, New Delhi-110 012
Ph-011-25849881 and e-mail Id = shaileshk.mishra29@gov.in

Yours faithfully,

(Signature)
19/12/23
(Deepa Pande)

Dy. Director (Admn) & CPIO
Ph.011-25846467

Email : deepa.pande65@gov.in

Copy to:

- Under Secretary (Extension) & CPIO, Department of Agriculture & Farmers Welfare, Ministry of Agriculture & Farmers Welfare, Krishi Bhavan, ND for information.
- Section Officer (RTI), Deptt. of Agriculture & Farmers Welfare, Krishi Bhavan, New Delhi.
- Dr. Jagdish Prasad Yadav, Joint Director/ IT Incharge, Krishi Vistar Bhavan, New Delhi with request to upload RTI reply on DOE website www.krishivistar.gov.in. Soft copy is being sent on e-mail.