

F. No. 29-01/2023-Estt./RTI
Government of India
Ministry of Agriculture & Farmers Welfare
Department of Agriculture & Farmers Welfare
Directorate of Extension

Krishi Vistar Bhavan
IASRI Campus, Pusa
New Delhi -110 012

Dated the 1st March, 2024

To,

Sh. Parijat Lal
18, Shubh Niketan, A-4, Paschim Vihar
Delhi-110063
Email: parijatlal@gmail.com

Subject:- Supply of Information under RTI Act, 2005 – Application received from Sh. Parijat Lal, Delhi vide (i) Reg. No. DOEXT/R/T/24/00008 dated 02-02-2024; (ii) Reg. No. DOEXT/R/T/24/00010 dated 06-02-2024; (iii) Reg. No. DOEXT/R/T/24/00011 dated 06-02-2024; (iv) Reg. No. DOEXT/R/T/24/00012 dated 06-02-2024; (v) Reg. No. DOEXT/R/T/24/00013 dated 06-02-2024; (vi) Reg. No. DOEXT/R/T/24/00014 dated 06-02-2024; (vii) DOEXT/R/T/24/00016 dated 14-02-2024 reg.

Sir,

I am to refer to your 07 RTI applications dated 02-02-2024, 06-02-2024 and 14-02-2024 seeking information on the subject cited above under the RTI Act, 2005. So far as the Directorate of Extension is concerned, the requisite information is given as under:

(i) Reg. No. DOEXT/R/T/24/00008 dated 02-02-2024

Information Sought	Reply
Please provide a unified dataset of every call log from every Kisan Call Center from 2004 to 2023 for all centers that includes missed calls.	Information sought pertains to personal information which cannot be disclosed under RTI Act, 2005

(ii) Reg. No. DOEXT/R/T/24/00010 dated 06-02-2024

Information Sought	Reply
Kindly provide a dataset that includes the amount spent on advertising the Kisan Call Center for each month of each year from 2004 to 2023 for each district in India.	NIL

(iii) Reg. No. DOEXT/R/T/24/00011 dated 06-02-2024

Information Sought	Reply
Kindly provide a dataset that includes the number of FTAs working at each Kisan Call Center Office for each day from 2004 to 2023.	Currently 620 FTAs/Supervisors (including buffer) are working in KCC across the country.

(iv) Reg. No. DOEXT/R/T/24/00012 dated 06-02-2024

Information Sought	Reply
Kindly provide a unified dataset of every call log from every Kisan Call Center from 2004 to 2023 that includes an anonymized FTA ID, anonymized caller ID, and the language spoken during the call	Information sought pertains to personal information which cannot be disclosed under RTI Act, 2005

(v) Reg. No. DOEXT/R/T/24/00013 dated 06-02-2024

Information Sought	Reply
Please provide a dataset that includes the opening and closing date of each Kisan Call Center Office from 2004 to 2023.	Currently KCC locations are operational in 2 shifts from 6:00 AM to 10:00 PM.

(vi) Reg. No. DOEXT/R/T/24/00014 dated 06-02-2024

Information Sought	Reply
Kindly provide a dataset that includes each language spoken at each Kisan Call Center office from 2004 to 2023.	Replies are being given by FTAs/Supervisors to farmers in 22 official languages.

(vii) Reg. No. DOEXT/R/T/24/00016 dated 14-02-2024

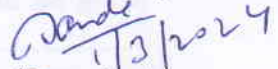
Information Sought	Reply
Kindly provide a unified dataset of every call log from every Kisan Call Center from 2004 to 2023 that includes an anonymized FTA ID, anonymized caller ID, and the language spoken during the call	Information sought pertains to personal information which cannot be disclosed under RTI Act, 2005

2. It is to mention that the First Appeal, if any, against the reply of CPIO may be made to the First Appellate Authority within 30 days of receipt of this reply. The particulars of the First Appellate Authority are as follows:-

Dr. Shailesh Kumar Mishra, Director (Extn),
Directorate of Extension,
Department of Agriculture & Farmers Welfare,
Ministry of Agriculture & Farmers Welfare,
Room No. 204, Krishi Vistar Sadan,
Pusa, New Delhi-110 012

Ph-011-25849881 and e-mail Id = shaileshk.mishra29@gov.in

Yours faithfully,


(Deepa Pande)

Dy. Director (Admn) & CPIO

Ph.011-25846467

Email : deepa.pande65@gov.in

Copy to:

1. Under Secretary (Extension), Deptt. of Agriculture & Farmers Welfare, Krishi Bhavan for information pl
2. Section Officer (RTI), Deptt. of Agriculture & Farmers Welfare, Krishi Bhavan, New Delhi.
3. Dr. Jagdish Prasad Yadav, Joint Director/ IT Incharge, Krishi Vistar Bhavan, New Delhi with request to upload RTI reply on DOE website www.krishivistar.gov.in. Soft copy is being sent on e-mail.